OIL EXPRESS EAST FALMOUTH, MASSACHUSETTS

Oil Express of East Falmouth,

Massachusetts has Heating Oil Partners, L.P. (HOP) as its parent company. Oil Express is a retail fuel oil distributor and is also a service center for heating and cooling sales, installations, and repairs.

ENVIRONMENTAL PERFORMANCE

Past Accomplishments

Oil Express has demonstrated its commitment to environmental performance in the areas of reduced hazardous materials use and reduced vulnerability and potential for releases. Since 1998, the facility has:

- Reduced hazardous materials use by 100% through substitution with non-hazardous, non-chlorinated materials.
- Reduced vulnerability and potential for releases through replacing three single-walled storage tanks with double-walled tanks.

AT A GLANCE

Industry Sector: SIC 5983

Business: Fuel oil distributor and

heating/cooling service

Facility Employees: fewer than 50

Accomplishments: Reduced hazardous materials

use

Reduced vulnerability and potential for releases

2004 Commitments: Reduce emissions of

particulate matter Reduce energy use Reduce vulnerability and potential for releases Increase use of recycled

materials

Address: 13 Old Barnstable Road

P.O. Box 428 East Falmouth,

Massachusetts 02536

Future Commitments

Oil Express has also committed to continued environmental improvement. By 2004, the facility will:

- Reduce emissions of particulate matter by 20% (for approximately 2.6% of Oil Express's customers) through increasing the number of customers' units upon which they perform a 21-step Preventative Maintenance Inspection and encourage installation of new equipment to replace older inefficient units.
- Reduce energy use by 2.75% (for approximately 2.6% of Oil Express's customers) through increasing the number of customers' units upon which they perform a 21-step Preventative Maintenance Inspection and encourage installation of new equipment to replace older inefficient units.
- Reduce vulnerability and potential for releases through inspecting, checking for leaks, and labeling customer fuel oil tanks prior to first fill.
- **Increase use of recycled materials** to 525 gallons/year through filtering and using recovered fuel oil in place of new oil.

COMMUNITY OUTREACH

Oil Express's Community Outreach is to submit its Spill Prevention, Containment, and Countermeasure Plan to the local Emergency Planning Commission and designate the General Manger as the point of contact for community concerns. Oil Express's parent company has set up an "Environmental and

Compliance" page on its web site to inform the community of important matters. Oil Express plans to make its Annual Report available on HOP's web page.